



Jeff Harris, Director

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To whom it may concern:

I am pleased to offer this letter of recommendation for the team at Integrity Technology Solutions. We contracted with Integrity to design and implement our SIF implementation about 1 year ago. I have been extremely pleased with their performance of this project. They were able to educate us, helped develop our implementation strategy, and then manage the implementation process. We had some issues with our student system agent (caused by that vendor, not Integrity), and the Integrity staff worked long and hard to solve those issues. They understood the data problem from one end to the other, which eliminated much finger pointing when problems were discovered.

In summary – I enthusiastically recommend them, and in fact we will be using them for our phase II implementation starting up in the next few months. Please contact me if you have any further questions.

Sincerely,

A handwritten signature in black ink, appearing to be "JH", followed by a long horizontal line extending to the right.

Jeff Harris

Director, Technology Support Services